

CASE STUDY

CLIENT SPOTLIGHT

American Heart Association/American Stroke Association

PROJECT GOAL

Prevent secondary heart attacks.

BIG QUESTION



How do you persuade people who have had a heart attack to make lifestyle changes that will help them prevent another one?

PROJECT SCENARIO

The American Heart Association/American Stroke Association (AHA/ASA) works hard to help people build healthier lives, free of cardiovascular diseases and stroke. AHA turned to On The Marc Media for help to create a dynamic educational campaign to ensure heart attack survivors take five important steps to prevent a second heart attack. This inspired On The Marc media to create and conceptualize the theme: "Don't wait for a second!"

AFTER A FIRST HEART ATTACK, THE RISK OF A SECOND IS SIGNIFICANT ACT NOW Don't Wait for a Second.

CREATIVE JOURNEY

On The Marc Media used a three-step process to develop messaging, copy and visuals:

- 1. Reviewed AHA patient surveys and other research results showing that many heart attack victims don't do what they need to for their recovery.
- 2. Collaborated with AHA staff to identify evidence-based AHA-approved educational information and supporting brand features available to leverage for the campaign.
- 3. Developed a variety of deliverables intended to empower and educate patients.

KEY MESSAGES

In collaboration with AHA staff, On The Marc Media built messaging around five key actions we wanted heart attack survivors to take:

- Take your medicines
- Connect with your doctor
- Manage your risk factors
- Participate in cardiac rehab
- Get support







WHAT WE PRODUCED

Final deliverables included:

- Landing page on the AHA website (heart.org/heartattackrecovery)
- Paid assets including display ads and print ads
- Social media content and advertisements
- Infographic ("5 Ways to Lower Your Risk of a Second Heart Attack")









RESULT

- AHA was extremely pleased, reporting that "the campaign has been performing well since launch, resulting in strong click and click-through-rate (CTR) numbers...to the website to-date."
- OTMM-designed Facebook posts performed *four times better* than AHA's typical posts.

CEBOOK		DISPLAY	
5,179 50,223 CLICKS IMPRESSIONS	\$2.35 0.31% CPC CTR	693 914,536 Clicks Impressions	\$4.41 0.08% CPM CTR
	EATIVE (8/25 - 9/7)	TOP DISPLAY CREATIVE	(8/25 - 9/7)
Wind US Wind US Win	Ad Set: Email Heart List CTR: 1.58% Clicks: 1,308 Reach: 27,208 Impressions: 49,812	WHERE WERE YOU DURING YOUR FIRST HEART ATTACK? Duri Yieli for a Socont.	Ad Set: Contextual CTR: 0.16% Clicks: 14 Impressions: 8,635
Example 2 insure 2 and 2 insure 2 insur	Ad Set: Email Heart List CTR: 1.37% Clicks: 73 Reach: 2,814 Impressions: 30,702	HEART ATTACK? Durt that is insend.	Ad Set: Audience CTR: 0.13% Clicks: 59 Impressions: 46,994

LESSONS LEARNED

Get Educated: To understand how to best engage with heart attack victims, our team had to review and grasp research findings about the challenges and barriers—physical, emotional, societal—that complicated their recovery.

Keep Messages Simple: Our campaign had to provide survivors with practical and realistic steps that were presented and explained concisely and directly yet positively and empathetically.

Use the Right Channels: Given the demographics and lifestyles of AHA's heart attack survivor audience, plus AHA's budget parameters, we leveraged heart.org and Facebook for maximum message exposure.

